

Elixir Product Lifecycle Policy

Active Support/Security Support/Extended Support

POLICY DEFINITIONS

Active Support: Period covering bug fixes, enhancements, security patches, technical support (i.e. problem diagnostics and resolutions) and option for free upgrade to new product version. Please note that for LTS versions, enhancements will be limited to those which do not destabilize the current LTS version to ensure stability. In contrast, to obtain new features which may require a change to the current version in use, one should consider moving to the non-LTS versions.

Security Support: Period covering security fixes in a patch release, technical support and option for free upgrade to new product version. For customers who cannot upgrade to a new version, Elixir will make a commercially reasonable effort to provide security patches subject to the availability of fixes in the underlying components. In the event security patches are unavailable, Elixir will provide advisory on potential mitigation possibilities.

Extended Support: Period covering technical support and option for free upgrade to new product version. Please note there will not be updates and security patches available, as it might not be technically feasible or commercially viable to produce such fixes. Therefore, customers are advised during this period to upgrade to the latest version to receive active and security support updates.

RELEASE DATE: Official date of release is based on the English version of the product. International versions are subjected to local partners' official release date for their respective versions. Alternate language builds may have been released on a different date.

Support	Active Support	Security Support	Extended Support
Software patches for bug fixes	X		
Security patches	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X

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Ambience/Repertoire 202x Lifecycle Policy

Cut-Off Dates for Active, Security and Extended Support

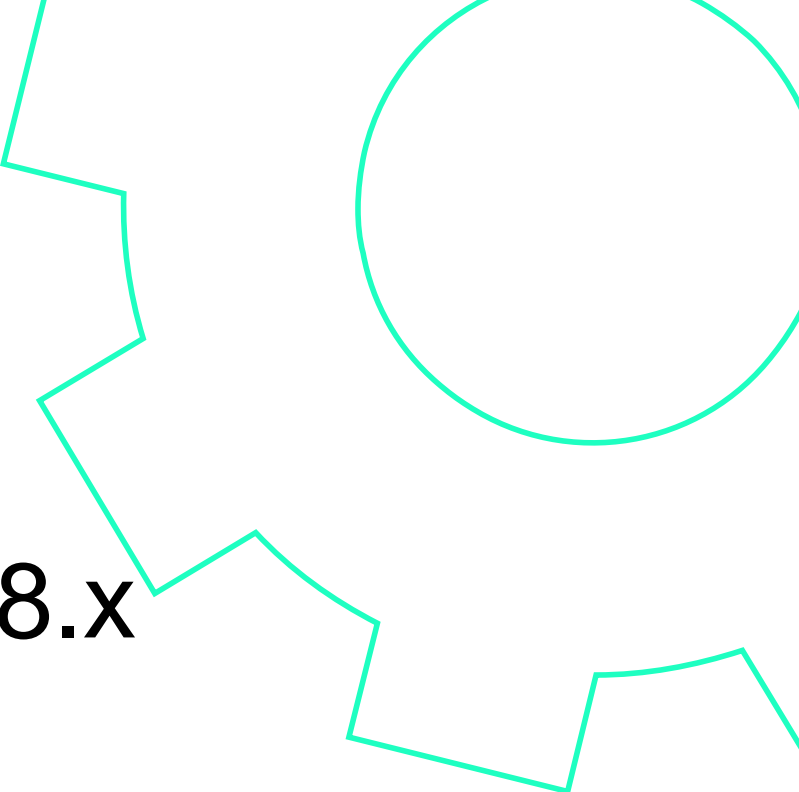

Lifecycle Policy: There will be two types of Ambience/Repertoire 202x releases; Non-LTS (Long Term Support) and LTS. Each LTS release is maintained for six years total; three years active support + three years security support. Non-LTS releases are maintained for one year.

Note that the upcoming Ambience/Repertoire 2024-LTS requires at least Java 17 to run.

Product	Version	Release Build	Release Date	Active Support until (20%)	Security Support until (20%)	Extended Support from (30%)
Ambience/Repertoire	2025	Non-LTS	01 Dec 2024	01 Dec 2025	01 Dec 2025	02 Dec 2025
Ambience/Repertoire	2024	LTS	01 Apr 2024	01 Dec 2027	01 Dec 2030	02 Dec 2030
Ambience/Repertoire	2023	Non-LTS	01 Apr 2023	01 Oct 2024	01 Oct 2025	02 Oct 2025
Ambience/Repertoire	2022	Non-LTS	01 May 2022	01 May 2023*	01 May 2024*	02 May 2024*
Ambience	2021	Non-LTS	30 Apr 2021	30 Apr 2022*	30 Apr 2023*	01 May 2023*
Ambience	2020	Non-LTS	01 May 2020	01 May 2021*	01 May 2022*	02 May 2022*



*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq> Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.



Ambience 4.x/Repertoire 8.x Lifecycle Policy

Cut-Off Dates for Active, Security and Extended Support

Product	Version	Release Date	Active Support until (20%)	Security Support until (20%)	Extended Support from (30%)
Ambience	4.6.x	01 Jan 2019	01 Jan 2024*	01 Jan 2029*	02 Jan 2029*
Ambience	4.5 and below	01 Apr 2015	31 Mar 2020*	31 Mar 2020*	01 Apr 2020*
Repertoire	8.10	01 Feb 2022	18 Nov 2023	31 Dec 2024	from 01 Jan 2025
Repertoire	8.x	18 Nov 2016	18 Nov 2023**	18 Nov 2023**	19 Nov 2023**

*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq> Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

**Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 8.10 which replaces log4j with logback.

Ambience Version 4.6.x

Support	Active Support until* (20%)	Security Support until* (20%)	Extended Support from* (30%)
Timeframe (period up to)	01 Jan 2024	01 Jan 2029	02 Jan 2029
Software patches for bug fixes*	X		
Security patches*	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X



*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq> Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

Repertoire Version 8.10

Support	Active Support until (20%)	Security Support until (20%)	Extended Support from (30%)
Timeframe (period up to)	18 Nov 2023	31 Dec 2024	01 Jan 2025
Software patches for bug fixes*	X		
Security patches*	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X




Repertoire Version 8.x

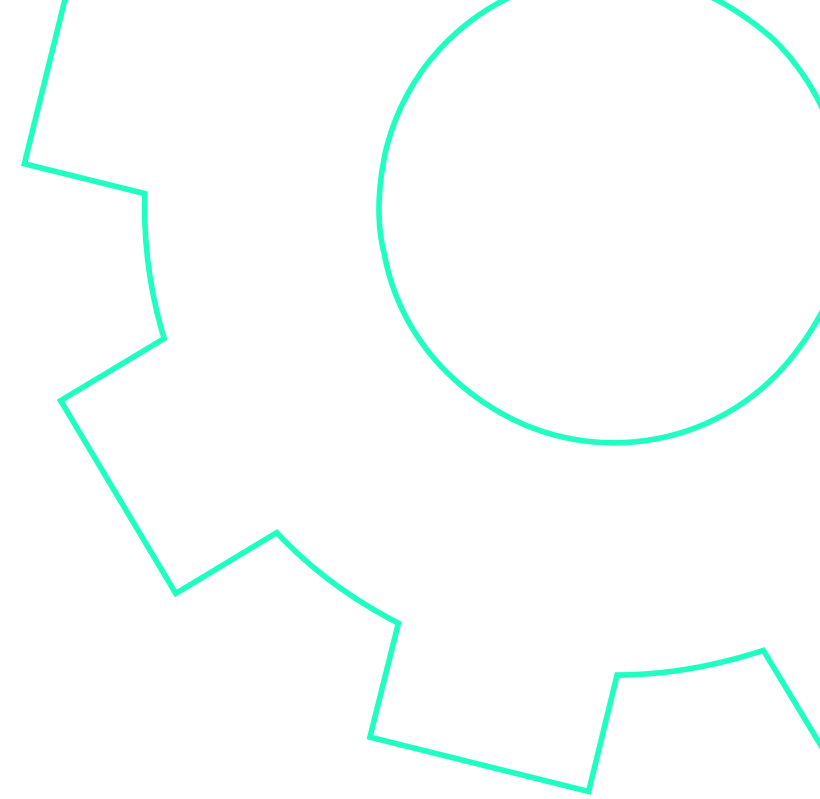
Support	Security Support until* (20%)	Extended Support from* (30%)
Timeframe (period up to)	18 Nov 2023	19 Nov 2023
Software patches for bug fixes*		
Security patches*	X	
Technical support	X	X
Software upgrade to new version	X	X



* Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 2023 which replaces log4j with logback.



Ambience/Repertoire Migration Advisory



Migration Advisory for Elixir Ambience 4.x/202x

Customers using Elixir Ambience 3.x ~ 4.x/2020 ~ 2022 are advised to migrate/upgrade to Ambience 2023 and above as there will be no further patches/upgrades to the versions of Akka framework libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms:

<https://www.lightbend.com/akka/license-faq>

What is the Akka framework?

Akka's messaging framework is used in Ambience 3.x ~ 4.x to send concurrent task messages within an application at runtime while Akka's HTTP libraries are used for web services in Ambience 2020 ~ 2022 .

The Akka framework will be fully replaced by Elixir's proprietary web services framework from Ambience 2023 onwards.

What if I choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 after 01 Sep 2023 onwards?

Customers who choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 can do so as-is. However, there will be no further patches/upgrades to the Akka framework libraries from 01 Sep 2023 onwards.

Migration Paths for Ambience 202x

Ambience 202x

- Any module



Recommended migration

- Ambience 2023 and above

If Not Migrating

Ambience 4.x, 2022 and below

- Any modules



Not migrating

- No new Akka library upgrade/updates

Migration Paths for Ambience 4.x

Ambience 4.x

- Report module

Recommended migration

- Repertoire 2023 or
- Ambience 2023 and above

Ambience 4.x

- Report module
- Ad Hoc module
- Dashboard module

Recommended migration

- Ambience 2023 and above

Migration Advisory for Elixir Repertoire

Customers using Elixir Repertoire versions 8.x and below are advised to migrate/upgrade to Repertoire 2023 and above as there will be no further patches/upgrades to the current Repertoire 8.x libraries which have Java 8 dependencies.

Repertoire 8.10.1 is planned to be the final release of the Repertoire 8.x series and architecture as Java 8 has reached its end-of-life cycle.

What if I choose to continue using Repertoire versions 8.x and below after 31 Dec 2024?

Customers who choose to continue using Elixir Repertoire versions 8.x and below can do so as-is with the option to purchase an extended support package, if available. However, there will be no further patches/upgrades to the Repertoire 8.x libraries after their respective security support dates.

Migration Paths for Repertoire

Repertoire (any version)

- Any module



Recommended migration

- Repertoire 2023 and above

Contact

Product Support: support@elixirtech.com

Sales Support: sales@elixirtech.com