Elixir Product Lifecycle Policy

Active Support/Security Support/Extended Support

POLICY DEFINITIONS

Active Support: Period covering bug fixes, enhancements, security patches, technical support (i.e. problem diagnostics and resolutions) and option for free upgrade to new product version.

Security Support: Period covering security patches, technical support and option for free upgrade to new product version. For customers who cannot upgrade to a new version, Elixir will make a commercially reasonable effort to provide security patches subject to the availability of fixes in the underlying components. In the event security patches are unavailable, Elixir will provide advisory on potential mitigation possibilities.

Extended Support: Period covering technical support and option for free upgrade to new product version. Customers are advised during this period to upgrade to latest version to enjoy active and security support updates.

RELEASE DATE: Official date of release is based on the English version of the product. International versions are subjected to local partners' official release date for their respective versions. Alternate language builds may have been released on a different date.

Support	Active Support	Security Support	Extended Support
Software patches for bug fixes	X		
Security patches	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X

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Ambience/Repertoire 202x
Lifecycle Policy

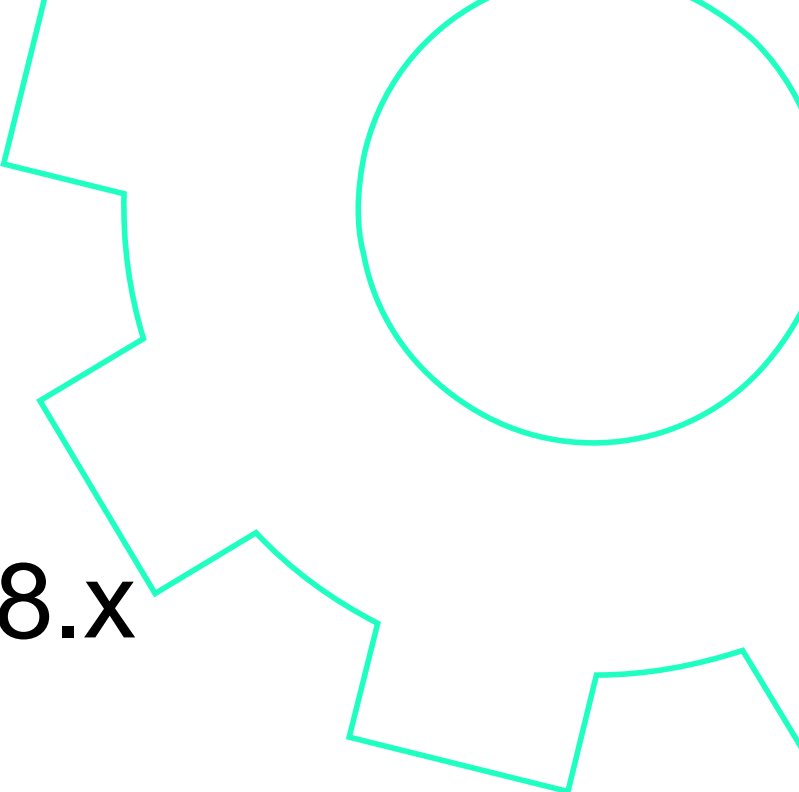# Cut-Off Dates for Active, Security and Extended Support

Lifecycle Policy: There will be two types of Ambience/Repertoire 202x releases; Non-LTS (Long Term Support) and LTS. Each LTS release is maintained for six years total; three years active support + three years security support. Non-LTS releases are maintained for one year.

Note that the upcoming Ambience/Repertoire 2024-LTS requires at least Java 17 to run.

Product	Version	Release Build	Release Date	Active Support (20%)	Security Support (20%)	Extended Support (30%)
Ambience/Repertoire	2024	LTS	2024	until 2027	until 2030	from 2030
Ambience/Repertoire	2023	Non-LTS	01 Apr 2023	until 01 Oct 2024	until 01 Oct 2025	from 02 Oct 2025
Ambience/Repertoire	2022	Non-LTS	01 May 2022	until 01 May 2023*	until 01 May 2024*	from 02 May 2024*
Ambience	2021	Non-LTS	30 Apr 2021	until 30 Apr 2022*	until 30 Apr 2023*	from 01 May 2023*
Ambience	2020	Non-LTS	01 May 2020	until 01 May 2021*	until 01 May 2022*	from 02 May 2022*

Active Support (20%) → Security Support (20%) → Extended Support (30%)

*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: https://www.lightbend.com/akka/license-faq Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

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Cut-Off Dates for Active, Security and Extended Support

Product	Version	Release Date	Active Support (20%)	Security Support (20%)	Extended Support (30%)
Ambience	4.6.x	01 Jan 2019	until 01 Jan 2024*	until 01 Jan 2029*	from 02 Jan 2029*
Ambience	4.5 and below	01 Apr 2015	-	-	from 01 Apr 2020*
Repertoire	8.10	01 Feb 2022	until 18 Nov 2023	until 31 Dec 2024	from 01 Jan 2025
Repertoire	8.x	18 Nov 2016	-	until 18 Nov 2023**	from 19 Nov 2023**

*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: https://www.lightbend.com/akka/license-faq Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

**Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 8.10 which replaces log4j with logback.

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Ambience Version 4.6.x

Support	Active Support* (20%)	Security Support* (20%)	Extended Support* (30%)
Timeframe (period up to)	until 01 Jan 2024	until 01 Jan 2029	from 02 Jan 2029
Software patches for bug fixes*	X		
Security patches*	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X

Active Support (20%)

until 01 Jan 2024

→

Security Support (20%)

until 01 Jan 2029

→

Extended Support (30%)

from 02 Jan 2029

*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: https://www.lightbend.com/akka/license-faq Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

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Repertoire Version 8.10

Support	Active Support (20%)	Security Support (20%)	Extended Support (30%)
Timeframe (period up to)	until 18 Nov 2023	until 31 Dec 2024	from 01 Jan 2025
Software patches for bug fixes*	X		
Security patches*	X	X	
Technical support	X	X	X
Software upgrade to new version	X	X	X

Active Support (20%)
until 18 Nov 2023 → Security Support (20%)
until 31 Dec 2024 → Extended Support (30%)
from 01 Jan 2025

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Repertoire Version 8.x

Support	Security Support (20%)*	Extended Support (30%)*
Timeframe (period up to)	until 18 Nov 2023	from 19 Nov 2023
Software patches for bug fixes*		
Security patches*	X	
Technical support	X	X
Software upgrade to new version	X	X

Security Support (20%)

until 18 Nov 2023

→

Extended Support (30%)

from 19 Nov 2023

* Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 2023 which replaces log4j with logback.

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Ambience/Repertoire
Migration Advisory
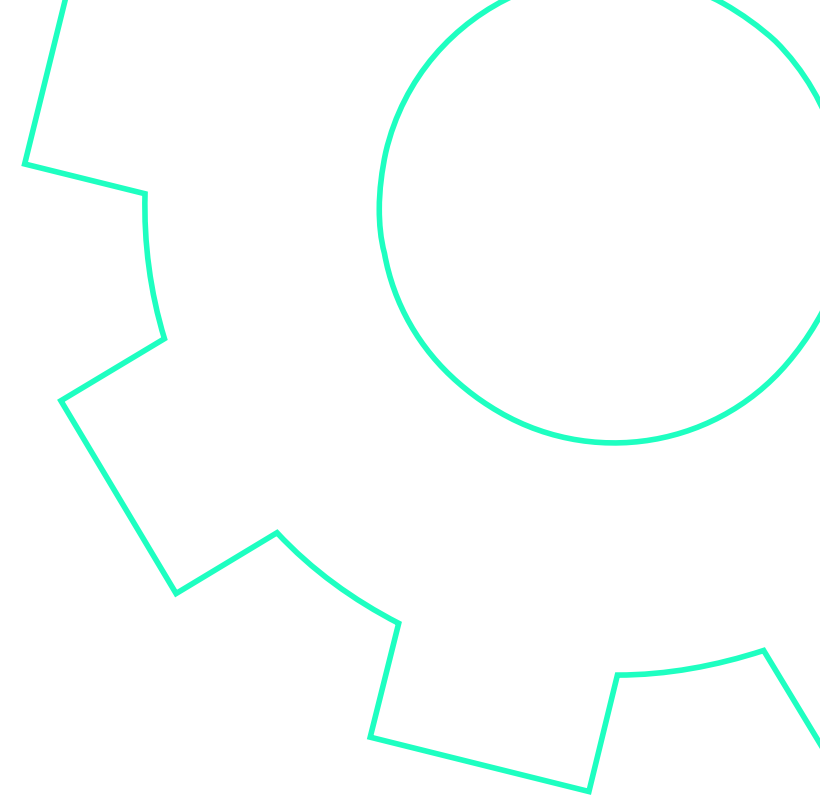
Migration Advisory for Elixir Ambience 4.x/202x

Customers using Elixir Ambience 3.x ~ 4.x/2020 ~ 2022 are advised to migrate/upgrade to Ambience 2023 and above as there will be no further patches/upgrades to the versions of Akka framework libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms:

https://www.lightbend.com/akka/license-faq

What is the Akka framework?

Akka's messaging framework is used in Ambience 3.x ~ 4.x to send concurrent task messages within an application at runtime while Akka's HTTP libraries are used for web services in Ambience 2020 ~ 2022 .

The Akka framework will be fully replaced by Elixir's proprietary web services framework from Ambience 2023 onwards.

What if I choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 after 01 Sep 2023 onwards?

Customers who choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 can do so as-is. However, there will be no further patches/upgrades to the Akka framework libraries from 01 Sep 2023 onwards.

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Migration Paths for Ambience 202x
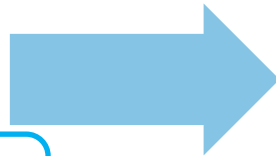
Ambience 202x
- Any module

Recommended migration
- Ambience 2023 and above

If Not Migrating

Ambience 4.x, 2022 and below
- Any modules

Not migrating
- No new Akka library upgrade/updates

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Migration Paths for Ambience 4.x

Ambience 4.x

- Report module

→

Recommended migration

- Repertoire 2023 or
- Ambience 2023 and above

Ambience 4.x

- Report module
- Ad Hoc module
- Dashboard module

→

Recommended migration

- Ambience 2023 and above

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Migration Advisory for Elixir Repertoire

Customers using Elixir Repertoire versions 8.x and below are advised to migrate/upgrade to Repertoire 2023 and above as there will be no further patches/upgrades to the current Repertoire 8.x libraries which have Java 8 dependencies.

Repertoire 8.10.1 is planned to be the final release of the Repertoire 8.x series and architecture as Java 8 has reached its end-of-life cycle.

What if I choose to continue using Repertoire versions 8.x and below after 31 Dec 2024?

Customers who choose to continue using Elixir Repertoire versions 8.x and below can do so as-is with the option to purchase an extended support package, if available. However, there will be no further patches/upgrades to the Repertoire 8.x libraries after their respective security support dates.

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Migration Paths for Repertoire

Repertoire (any version)

- Any module

Recommended migration

- Repertoire 2023 and above

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Contact

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