

# Elixir Product Lifecycle Policy

Active Support/Security Support/Extended Support

## POLICY DEFINITIONS

**Active Support:** Period covering bug fixes, enhancements, security patches, technical support (i.e. problem diagnostics and resolutions) and option for free upgrade to new product version.

**Security Support:** Period covering security patches, technical support and option for free upgrade to new product version.

**Extended Support:** Period covering technical support and option for free upgrade to new product version. Customers are advised during this period to upgrade to latest version to enjoy active and security support updates.

**RELEASE DATE:** Official date of release is based on the English version of the product. International versions are subjected to local partners' official release date for their respective versions. Alternate language builds may have been released on a different date.

| Support                         | Active Support | Security Support | Extended Support |
|---------------------------------|----------------|------------------|------------------|
| Software patches for bug fixes  | X              |                  |                  |
| Security patches                | X              | X                |                  |
| Technical support               | X              | X                | X                |
| Software upgrade to new version | X              | X                | X                |

**Disclaimer:** The information contained in the online policies and similar documents on this Web site represents the current view of Elixir Technology as of the date they are posted. Due to changing market conditions and adaptations needed to work with our customers and partners, these documents should not be interpreted as legally binding commitments, but rather as indicative documents subject to change occasionally. Similarly, we cannot guarantee that any information in such documents will be error-free or kept up to date after they are posted.



# Ambience/Repertoire 202x Lifecycle Policy

## Cut-Off Dates for Active, Security and Extended Support

**Lifecycle Policy:** There will be two types of Ambience/Repertoire 202x releases; Non-LTS (Long Term Support) and LTS. Each LTS release is maintained for six years total; three years active support + three years security support. Non-LTS releases are maintained for one year.

Note that the upcoming Ambience/Repertoire 2024-LTS requires at least Java 17 to run.

| Product             | Version | Release Build | Release Date | Active Support (20%) | Security Support (20%) | Extended Support (30%) |
|---------------------|---------|---------------|--------------|----------------------|------------------------|------------------------|
| Ambience/Repertoire | 2024    | LTS           | 2024         | until 2027           | until 2030             | from 2030              |
| Ambience/Repertoire | 2023    | Non-LTS       | 01 Apr 2023  | until 01 Oct 2024    | until 01 Oct 2025      | from 02 Oct 2025       |
| Ambience/Repertoire | 2022    | Non-LTS       | 01 May 2022  | until 01 May 2023*   | until 01 May 2024*     | from 02 May 2024*      |
| Ambience            | 2021    | Non-LTS       | 30 Apr 2021  | until 30 Apr 2022*   | until 30 Apr 2023*     | from 01 May 2023*      |
| Ambience            | 2020    | Non-LTS       | 01 May 2020  | until 01 May 2021*   | until 01 May 2022*     | from 02 May 2022*      |



\*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq> Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.



# Ambience 4.x/Repertoire 8.x Lifecycle Policy

## Cut-Off Dates for Active, Security and Extended Support

| Product    | Version       | Release Date | Active Support (20%) | Security Support (20%) | Extended Support (30%) |
|------------|---------------|--------------|----------------------|------------------------|------------------------|
| Ambience   | 4.6.x         | 01 Jan 2019  | until 01 Jan 2024*   | until 01 Jan 2029*     | from 02 Jan 2029*      |
| Ambience   | 4.5 and below | 01 Apr 2015  | -                    | -                      | from 01 Apr 2020*      |
| Repertoire | 8.10          | 01 Feb 2022  | until 18 Nov 2023    | until 31 Dec 2024      | from 01 Jan 2025       |
| Repertoire | 8.x           | 18 Nov 2016  | -                    | until 18 Nov 2023**    | from 19 Nov 2023**     |

\*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq> Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

\*\*Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 8.10 which replaces log4j with logback.

## Ambience Version 4.6.x

| Support                         | Active Support* (20%) | Security Support* (20%) | Extended Support* (30%) |
|---------------------------------|-----------------------|-------------------------|-------------------------|
| Timeframe (period up to)        | until 01 Jan 2024     | until 01 Jan 2029       | from 02 Jan 2029        |
| Software patches for bug fixes* | X                     |                         |                         |
| Security patches*               | X                     | X                       |                         |
| Technical support               | X                     | X                       | X                       |
| Software upgrade to new version | X                     | X                       | X                       |



\*No patches/upgrades will be applied to all Akka libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms: <https://www.lightbend.com/akka/license-faq>. Users are advised to upgrade to Ambience/Repertoire 2023 and above which does not use the Akka framework.

## Repertoire Version 8.10

| Support                         | Active Support (20%) | Security Support (20%) | Extended Support (30%) |
|---------------------------------|----------------------|------------------------|------------------------|
| Timeframe (period up to)        | until 18 Nov 2023    | until 31 Dec 2024      | from 01 Jan 2025       |
| Software patches for bug fixes* | X                    |                        |                        |
| Security patches*               | X                    | X                      |                        |
| Technical support               | X                    | X                      | X                      |
| Software upgrade to new version | X                    | X                      | X                      |



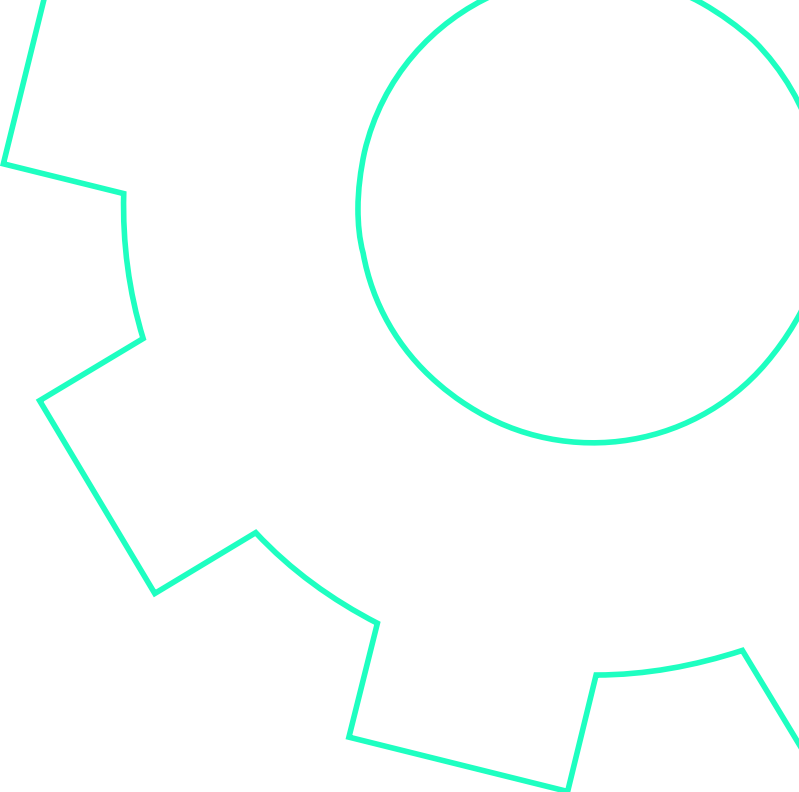



## Repertoire Version 8.x

| Support                         | Security Support (20%)* | Extended Support (30%)* |
|---------------------------------|-------------------------|-------------------------|
| Timeframe (period up to)        | until 18 Nov 2023       | from 19 Nov 2023        |
| Software patches for bug fixes* |                         |                         |
| Security patches*               | X                       |                         |
| Technical support               | X                       | X                       |
| Software upgrade to new version | X                       | X                       |



\* Excludes security patches for any log4j vulnerability, users advised to upgrade to Repertoire 2023 which replaces log4j with logback.



# Ambience/Repertoire Migration Advisory

## Migration Advisory for Elixir Ambience 4.x/202x

Customers using Elixir Ambience 3.x ~ 4.x/2020 ~ 2022 are advised to migrate/upgrade to Ambience 2023 and above as there will be no further patches/upgrades to the versions of Akka framework libraries from 01 Sep 2023 onwards due to changes in Akka's commercial licensing terms:

<https://www.lightbend.com/akka/license-faq>

### What is the Akka framework?

Akka's messaging framework is used in Ambience 3.x ~ 4.x to send concurrent task messages within an application at runtime while Akka's HTTP libraries are used for web services in Ambience 2020 ~ 2022 .

The Akka framework will be fully replaced by Elixir's proprietary web services framework from Ambience 2023 onwards.

### What if I choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 after 01 Sep 2023 onwards?

Customers who choose to continue using Ambience 3.x ~ 4.x/2020 ~ 2022 can do so. However, there will be no further patches/upgrades to the Akka framework libraries from 01 Sep 2023 onwards.

## Migration Paths for Ambience 202x

### Ambience 202x

- Any module



### Recommended migration

- Ambience 2023 and above

## If Not Migrating

### Ambience 4.x, 202x

- Any modules



### Not migrating

- No new Akka library upgrade/updates

## Migration Paths for Ambience 4.x

### Ambience 4.x

- Report module

### Recommended migration

- Repertoire 2023 or
- Ambience 2023 and above

### Ambience 4.x

- Report module
- Ad Hoc module
- Dashboard module

### Recommended migration

- Ambience 2023 and above

## Migration Advisory for Elixir Repertoire

Customers using Elixir Repertoire versions 8.x and below are advised to migrate/upgrade to Repertoire 2023 and above as there will be no further patches/upgrades to the current Repertoire 8.x libraries which have Java 8 dependencies.

Repertoire 8.10.1 is planned to be the final release of the Repertoire 8.x series and architecture as Java 8 has reached its end-of-life cycle.

### **What if I choose to continue using Repertoire versions 8.x and below after 31 Dec 2024?**

Customers who choose to continue using Elixir Repertoire versions 8.x and below can do so as-is with the option to purchase an extended support package, if available. However, there will be no further patches/upgrades to the Repertoire 8.x libraries after their respective security support dates.

## Migration Paths for Repertoire

Repertoire (any version)

- Any module



Recommended migration

- Repertoire 2023 and above

## Contact

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